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Generation of People's Comfort Journey

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ABSTRACT

As urbanization and population growth increase, train systems face overcrowding challenges. This paper examines the potential of reducing overcrowding by increasing the number of train coaches. Through case studies from various metropolitan rail networks, the study analyzes the operational, financial, and infrastructural impacts of coach expansions. Key factors like platform length, scheduling, and safety are assessed. The findings indicate that while adding coaches can help alleviate overcrowding, success relies on integrated station upgrades, operational changes, and capacity planning. Practical recommendations are offered for transportation authorities to enhance train services and manage congestion in busy urban areas.

KEYWORDS - ICF coaches, LHB coaches, Indian Railways, Chennai-Coimbatore route, overcrowding, train capacity, safety features, platform length, train scheduling, operational efficiency, passenger comfort, coach design, anti-collision technology, higher speed, maintenance requirements, passenger demand, urbanization, ridership trends, cost-benefit analysis, infrastructure challenges, rail network, train services.

1. INTRODUCTION

The Southern Railway zone, one of the oldest and busiest zones of Indian Railways, serves a vast network of routes that connect major cities, towns, and rural areas. Among these routes, the line connecting Chennai to Coimbatore stands out as one of the most heavily trafficked corridors. This route is essential for the movement of passengers and goods, linking the metropolitan region of Chennai with the industrial and commercial hub of Coimbatore, alongside several key intermediate cities such as Salem, Erode, and Tiruppur. Over the years, the growing population, urbanization, and increasing demand for efficient transportation in this corridor have led to significant overcrowding in trains, particularly during peak hours.

Overcrowding on trains between Chennai and Coimbatore has become a critical issue. With a population that continues to grow and urban centers expanding rapidly, there has been a corresponding surge in passenger numbers. The demand for railway services often exceeds the capacity of the existing trains, resulting in overcrowded coaches, uncomfortable journeys, and safety concerns for passengers. The overcrowding not only affects daily commuters but also travelers using express and long-distance trains, exacerbating delays and reducing overall service efficiency.

One practical solution to this challenge is to increase the number of coaches in trains operating on this route. By expanding the capacity of each train, the Southern Railway can accommodate more passengers per trip, easing congestion and improving the overall travel experience. This strategy has been implemented in various parts of the world and has been shown to be an effective measure in managing passenger load without the need for drastic infrastructure overhauls.

This research focuses on evaluating the potential impact and feasibility of increasing the number of coaches on trains running between Chennai and Coimbatore. By analyzing ridership trends, train frequencies, and the existing infrastructure on this specific route, the study aims to determine whether adding more coaches can successfully alleviate overcrowding. Furthermore, the study will assess the challenges associated with this intervention, including station platform length, safety protocols, and potential disruptions to scheduling. This route-specific analysis will provide valuable insights into whether this solution can be effectively implemented across the Southern Railway's network.

1.1 Overview of the Chennai-Coimbatore Route

The Chennai-Coimbatore route is a vital corridor within the Southern Railway division. Stretching over 500 kilometers, this route not only connects two of Tamil Nadu's largest cities but also serves as a critical link for towns such as Salem, Erode, and Tiruppur, each of which plays a significant role in the state's economy. Coimbatore, being an industrial hub, generates a significant amount of passenger traffic, with workers, students, and business travelers relying on train services for affordable and efficient transport. Additionally, this route supports several long-distance and intercity trains that operate between major destinations in southern India. Trains on this route are generally categorized into express services, such as the Chennai-Coimbatore Intercity Express, and long-distance trains, including the Kovai Express and Cheran Express. These services are known for their high passenger volumes, particularly during peak travel hours, weekends, and holidays. Despite the frequent operation of these trains, overcrowding remains a persistent issue, causing discomfort for passengers and leading to delays, as more time is required for passengers to board and alight at stations.

The current infrastructure on this route, while efficient, is stretched to its limits. The platforms at major stations like Chennai Central, Salem Junction, Erode Junction, and Coimbatore Junction are designed to handle long trains, but several smaller stations along the route have limited platform capacity, which poses challenges when considering an increase in train length.

1.2 The Problem of Overcrowding on the Chennai-Coimbatore Route

Overcrowding is a significant issue on the Chennai-Coimbatore route, with trains regularly operating at full capacity or beyond, particularly during peak travel times. The high demand for train services is driven by multiple factors. First, the economic activities in Coimbatore and surrounding regions attract a large number of commuters, especially from Chennai and its suburbs. The city of Coimbatore is a major center for textile manufacturing, engineering industries, and educational institutions, drawing workers, students, and business travelers daily.

Second, the affordability of train services compared to other modes of transportation such as buses or private vehicles makes it the preferred choice for a majority of travelers. Many passengers, particularly daily commuters, rely on trains as their primary mode of transportation due to their cost-effectiveness and relative speed compared to road transport.

Despite frequent services, the number of coaches in most trains remains limited. This limitation results in crowded compartments, particularly in general and sleeper classes. Overcrowding leads to discomfort and safety hazards, with passengers often forced to stand for the duration of their journey, especially during rush hours. This not only affects passenger satisfaction but also has broader implications for railway operations, including delayed departures, extended station stops, and increased wear and tear on both trains and infrastructure.

2. AIM AND OBJECTIVES

Aim

The primary aim of this research paper is to explore and assess the impact of converting existing ICF (Integral Coach Factory) coaches to LHB (Linke Hofmann Busch) coaches and increasing the number of LHB coaches in trains to reduce overcrowding, specifically focusing on the Southern Railway's Chennai-Coimbatore route. The study will evaluate how replacing ICF coaches with LHB coaches, known for their higher capacity, safety, and speed, can improve passenger comfort and safety while managing the growing demand for train services. Additionally, this research aims to analyze the operational, logistical, and infrastructural challenges involved in making this transition and scaling the use of LHB coaches.

Objectives

a. To Evaluate the Passenger Capacity Differences Between ICF and LHB Coaches

The first objective is to analyze the capacity variations between ICF and LHB coaches and assess how replacing ICF coaches with LHB coaches will impact the overall seating and standing capacity of trains on the Chennai-Coimbatore route. The research will quantify how many additional passengers can be accommodated per train after the conversion and if this can effectively reduce overcrowding during peak hours.

b. To Assess the Safety and Comfort Improvements of LHB Coaches

One of the key benefits of LHB coaches is their improved safety features, including anti-collision technology, superior braking systems, and a more robust design that reduces the risk of derailment. This objective will focus on understanding how the adoption of LHB coaches can enhance passenger safety and comfort compared to the older ICF coaches. Additionally, the study will assess the impact of LHB coaches' smoother ride quality and greater speed potential on passenger satisfaction.

c. To Analyze the Feasibility of Increasing the Number of LHB Coaches

This research will also examine the logistical and infrastructural feasibility of adding more LHB coaches to trains. Key factors to consider include platform length at stations, maintenance facilities, and operational costs. This objective aims to determine whether increasing the number of LHB coaches on the Chennai-Coimbatore route is viable without causing major disruptions to the current railway infrastructure or train schedules.

d. To Study the Impact on Train Punctuality and Operational Efficiency

LHB coaches are lighter and faster than ICF coaches, potentially reducing travel time and improving the overall efficiency of train operations. This objective will assess how converting to LHB coaches could affect the punctuality of trains, particularly on long-distance routes like Chennai-Coimbatore. The research will evaluate whether the change in coach type can lead to better train frequency and shorter turnaround times, thus alleviating congestion.

e. To Provide a Cost-Benefit Analysis of the Conversion

A critical objective is to perform a cost-benefit analysis to determine if the long-term benefits of switching to LHB coaches outweigh the initial costs of procuring new coaches and upgrading necessary infrastructure.

This includes understanding the financial implications for the Southern Railway in terms of capital investment, maintenance costs, and potential revenue increases due to improved capacity and service quality.

f. To Explore Passenger Preferences and Social Impact

This objective focuses on gathering data on passenger preferences regarding LHB and ICF coaches, taking into account factors like comfort, safety, and ride experience. Additionally, the research will explore the social impact of this transition, particularly in reducing inequalities for lower-income passengers who rely on general and sleeper class services. The study will also assess whether the shift to LHB coaches will lead to a more inclusive and equitable travel experience.

By achieving these objectives, the research aims to provide a comprehensive understanding of how the transition from ICF to LHB coaches, combined with an increase in the number of LHB coaches, can help mitigate overcrowding on one of the busiest train routes in Southern India, while also enhancing the safety, efficiency, and overall quality of the railway service.

3. REVIEW OF LITERATURE

The Indian railway system, as the second-largest rail network globally, plays a crucial role in accommodating the travel needs of approximately 23 million passengers daily. However, overcrowding remains a significant issue, impacting passenger experience and hygiene standards. This literature review explores the factors contributing to overcrowding and discusses potential solutions proposed in existing research.

3.1 Factors Contributing to Overcrowding

Population Dynamics: India's population, exceeding 1.3 billion, is one of the primary drivers of increased passenger traffic on trains. Studies indicate that the sheer volume of people creates an overwhelming demand for rail services (**Indian Railways Annual Report, 2021**).

Infrastructure Limitations: The existing railway infrastructure is inadequate to meet rising passenger numbers. Studies show that insufficient track capacity and poorly maintained facilities lead to overcrowding and unsanitary conditions (**Patel, 2022**).

Lack of Alternative Transportation: For residents of remote areas, trains are often the only viable means of transport. Research indicates that limited road connectivity in rural regions exacerbates the reliance on rail travel (**Joshi & Verma, 2020**).

Migration Trends: Rural-to-urban migration for better economic opportunities increases the volume of train passengers. This demographic shift is well-documented in urban studies, noting the resultant pressure on rail services (**Chakraborty, 2018**).

3.2 Proposed Solutions to Mitigate Overcrowding

Infrastructure Development: Scholars advocate for significant investment in railway infrastructure, including modernization of tracks and stations, to better accommodate passenger loads (**Mehta, 2021**).

Capacity Expansion: Increasing train capacity through additional coaches and new services on busy routes is frequently recommended. Research suggests that this could help distribute passenger traffic more evenly (**Nair & Gupta, 2020**).

High-Speed Rail Initiatives: The development of high-speed rail lines for long-distance travel is proposed as a means to reduce pressure on conventional services. Studies indicate that such projects could enhance travel efficiency (**Sharma et al., 2019**).

Improved Regional Connectivity: Enhancing transport links to underdeveloped regions can alleviate overcrowding on trains heading to urban centers. Research emphasizes the need for a more integrated transport system to achieve this goal (**Rai, 2020**).

Efficient Reservation Systems: Optimizing the ticket booking process through technology can improve accessibility and reduce the incidence of overcrowding. Literature suggests that advanced reservation systems can effectively manage demand (**Das & Kumar, 2021**).

Public Awareness Campaigns: Educating passengers about planning travel in advance and avoiding peak times is vital for distributing passenger loads. Campaigns promoting these practices have shown promise in preliminary studies (**Agarwal, 2022**).

Technology Solutions: The implementation of technology-driven solutions, such as real-time tracking and automated crowd management, can significantly enhance operational efficiency (**Verma et al., 2023**).

Overcrowding in Indian Railways presents a multifaceted challenge influenced by population dynamics, demand for services, and infrastructure limitations. Existing literature offers a range of solutions, from infrastructure development to technological innovations, aimed at improving the overall travel experience. Addressing these issues is essential for enhancing the efficiency and hygiene of one of India's most vital transportation systems.

3.3 Overcrowding and Safety Issues in Indian Railways

The Indian Railways, one of the world's largest railway networks, plays a vital role in transporting millions of passengers daily. However, issues of overcrowding, particularly in general coaches, pose significant challenges, impacting both passenger experience and safety. This literature review examines the factors contributing to overcrowding in unreserved compartments and the implications for passenger safety, particularly in the context of recent accidents.

Factors Contributing to Overcrowding in General Coaches

i. High Daily Passenger Volume: The South-Central Railway carries approximately 1.05 million passengers daily, with around 850,000 traveling in unreserved coaches. This significant volume illustrates the reliance on general compartments, especially among lower-income travelers (**Railway Statistics, 2023**).

ii. Affordability and Accessibility: General compartments provide a low-cost travel option, with fares substantially lower than air-conditioned (AC) coaches. This price disparity results in many passengers opting for general coaches despite the discomfort associated with overcrowding (**Singh, 2020**).

iii. Ticket Issuance Practices: Tickets for general compartments are sold without limits until the train departs, exacerbating overcrowding. Passengers are often willing to endure cramped conditions, even sitting in passageways or restrooms (**Kumar &**

Sharma, 2019).

iv. Reduction in General Coaches: The Indian Railways has reduced the number of general coaches in recent years, increasing the number of AC coaches. This shift prioritizes profitability over passenger comfort, contributing to the lack of space in unreserved compartments (Patel, 2022).

v. Impact of Migration Trends: The influx of passengers traveling from rural to urban areas, often seeking better economic opportunities, adds to the demand for rail travel, particularly in states with limited alternative transport options (Chakraborty, 2018).

Safety Concerns Associated with Overcrowding

- i. Increased Risks During Accidents:** The tragic railway accident in Balasore underscores the dangers of traveling in overcrowded general coaches, where identifying deceased passengers can be challenging due to the chaotic conditions. Reports indicate a high number of unclaimed bodies, raising concerns about passenger safety and emergency response (Times of India, 2023).
- ii. Health and Hygiene Issues:** Overcrowding not only compromises comfort but also poses health risks, with inadequate access to clean facilities and hygiene standards. The Indian Railways has acknowledged these issues but struggles to implement effective solutions (Agarwal, 2022).
- iii. Lack of Passenger Identification:** The absence of passenger details for those traveling in unreserved compartments complicates identification in emergencies, leading to severe consequences in accidents (Das & Kumar, 2021).
- iv. Need for Systematic Changes:** Post-COVID-19 changes in rail operations, such as discontinuing unreserved ‘Jan Sadaran’ trains, have further strained the system. Literature suggests a pressing need for the reinstatement of such services to better meet demand and ensure safer travel conditions (Mehta, 2021).

3.4 Proposed Solutions to Address Overcrowding

- i. Restoration of Jan Sadaran Trains:** Researchers advocate for the reintroduction of unreserved train services to accommodate the high demand for affordable travel, particularly for long-distance passengers (Nair & Gupta, 2020).
- ii. Improved Infrastructure and Services:** Investments in railway infrastructure, including more general coaches and better facilities, are essential to address the overcrowding crisis (Rai, 2020).
- iii. Technological Enhancements:** Implementing technology-driven solutions, such as real-time tracking and improved ticketing systems, could streamline passenger flow and reduce overcrowding (Verma et al., 2023).
- iv. Public Awareness Campaigns:** Educating passengers about travel planning and the availability of different classes can help mitigate overcrowding in general compartments (Agarwal, 2022).

Overcrowding in general coaches of the Indian Railways presents a significant challenge, exacerbated by affordability issues and operational practices. The recent Balasore accident highlights the urgent need to address safety concerns linked to overcrowding. Existing literature suggests a range of solutions, from restoring unreserved services to enhancing infrastructure and technology. Addressing these challenges is crucial for improving passenger safety and experience in one of India’s most vital transportation systems.

4. METHODOLOGY

Firstly, it is important to understand the differences between the two types of coaches used by Indian Railways: ICF (Integral Coach Factory) and LHB (Linke Hofmann Busch). These coaches differ significantly in terms of design, safety features, and performance.

TABLE-1 DIFFERENTIATION OF ICF COACH AND LHB COACH

Feature	ICF Coaches	LHB Coaches
Design	Built with a conventional steel frame and riveted construction.	Made from stainless steel with a welded construction, providing a more streamlined and aerodynamic shape.
Safety	Susceptible to telescoping in accidents due to the dual buffer system	Equipped with an anti-telescopic design that prevents coaches from climbing over each other in a collision
Speed	Designed for speeds up to 160 km/h.	Can operate at higher speeds, typically up to 200 km/h
Comfort	Generally, less comfortable with narrower berths and less legroom	Offer more comfort with wider berths, more legroom, and better amenities
Maintenance	Require more frequent maintenance due to the use of steel and riveted construction	Have lower maintenance costs due to the use of stainless steel and welded construction

Cost	Generally less expensive to manufacture	More expensive to manufacture but offer long-term cost savings due to their lower maintenance requirements
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5. CONTEXT

Until about 6-8 years ago, trains in India primarily operated with ICF (Integral Coach Factory) coaches, which were favored by passengers for their comfort during that early period. Manufactured at the Integral Coach Factory in Chennai, these conventional passenger coaches were in use on the majority of Indian Railways from 1955 to 2018, with over 54,000 units produced and some even exported to other countries. In contrast, the Linke Hofmann Busch (LHB) coach, named after its German manufacturers now known as Alstom Transport Deutschland, was first introduced to Indian Railways in 2000. Initially imported from Germany, LHB coaches are now produced at the Rail Coach Factory in Kapurthala, Punjab, and they offer more seating capacity than ICF coaches. This research focuses on the Coimbatore division of the Southern Railway zone, where approximately 48 trains operate between Chennai and Coimbatore, with 10 of these trains running daily. Most trains on this route utilize WAP-type locomotives, particularly the WAP-7, which is a high-speed passenger locomotive designed to haul trains at speeds of up to 140 km/h.

Here are some specifications of wap-7 locomotive

Type and Configuration: The WAP-7 is a type of electric locomotive designed for passenger services, featuring a Bo-Bo configuration (two powered axles on each bogie).

Power and Performance: It has a maximum power output of approximately 5,400 HP and can achieve a maximum speed of 140 km/h (87 mph), making it suitable for fast passenger trains.

Traction System: The locomotive uses a 3-phase AC traction system with regenerative braking capabilities, enhancing energy efficiency and performance.

Weight and Dimensions: The WAP-7 typically weighs around 83 tons and has a length of approximately 20.3 meters, allowing it to handle heavy loads while maintaining stability.

Safety and Features: Equipped with advanced safety features like the Train Protection and Warning System (TPWS), it ensures safer operations. The locomotive also includes modern control systems for better maneuverability and performance monitoring.

These specifications highlight the WAP-7's capabilities as a powerful and efficient electric locomotive in the Indian Railways fleet. According to the research sources, the WAP locomotive can pull 24 ICF coaches at a maximum speed of 110 km/h on the route between Chennai and Coimbatore; for example, train no. 12671, the Nilgiri SF Express, operates with 24 ICF coaches. In contrast, the same locomotive can carry only 22 LHB coaches at a maximum speed of 130 km/h, as seen with train no. 12673, the Cheran SF Express. Indian Railways is currently in the process of replacing all ICF coaches with LHB coaches. However, it is noteworthy that while 24 ICF coaches are being replaced, the new configuration includes only 22 LHB coaches.

This raises several questions

Why does the same locomotive not carry the same number of coaches when using LHB coaches? Why can't additional coaches be added?

Are LHB coaches manufactured in fewer numbers due to higher costs? Has there been a decrease in passenger reservations?

Is there a lack of attention to passenger comfort and journey quality?

To address these questions, this research will compare and calculate the weight and length of ICF and LHB coaches to determine the best approach for adding more LHB coaches and alleviating overcrowding.

Now, comparing and calculating the differences in weight between the two types of coaches, ICF coaches have a tare weight of about 50 tons, while LHB coaches weigh approximately 40.287 tons. This indicates that LHB coaches are about 10% lighter per meter than ICF coaches.

Weight Calculation:

Tare weight of ICF coach: $50 \text{ tons} \times 24 \text{ coaches} = 1,200 \text{ tons}$

Tare weight of LHB coach: $40.287 \text{ tons} \times 22 \text{ coaches} = \text{approximately } 887 \text{ tons}$

The difference in weight between the two configurations is 313 tons, which is roughly equivalent to the weight of 7 LHB coaches.

Next, we will calculate the length of the two coaches. ICF coaches measure 23.54 meters in length, while LHB coaches are 24.70 meters long, making LHB coaches approximately 4.6% longer than ICF coaches.

Length Calculation:

Length of ICF coach: $23.54 \text{ m} \times 24 \text{ coaches} = 564.96 \text{ m}$

Length of LHB coach: $24.70 \text{ m} \times 22 \text{ coaches} = 543.4 \text{ m}$

The difference in length between the two configurations is 21.56 meters, indicating that the overall lengths of the trains with ICF and LHB coaches are approximately equal.

From these calculations, we can conclude that while weight is a significant factor in adding coaches, the length of the train is also crucial in determining how many coaches can be added.

After 2025, nearly all ICF coaches will be scrapped and replaced by LHB coaches. This research explores the potential for adding LHB coaches to help manage overcrowding. We have examined the feasibility in terms of weight and length, and now we will compare the lengths of the railway platforms along the Chennai-Coimbatore route.

The lengths of the major railway stations on this route are as follows:

1. Chennai Central - approximately 950 m
2. Arakkonam - approximately 800 m
3. Katpadi - approximately 900 m
4. Jolarpettai - approximately 750 m
5. Salem - approximately 800 m
6. Erode - approximately 800 m

Tiruppur - approximately 600 m
8. Coimbatore - approximately 800 m

While these are the lengths of the major stations, the minor railway stations along this route tend to be slightly shorter. The average length of all the major and minor stations is approximately 650 m.

Comparing the lengths of the railway platforms on the Chennai-Coimbatore route reveals the potential for adding coaches.

Calculations

Length of LHB coach: 24.7m

Possibility of adding LHB coaches

- i. For 24 coaches: $24.7 \text{ m} \times 24 = 592.8 \text{ m}$
- ii. For 25 coaches: $24.7 \text{ m} \times 25 = 617.5 \text{ m}$
- iii. For 26 coaches: $24.7 \text{ m} \times 26 = 642.2 \text{ m}$

From these calculations, if we consider the maximum train length of 642.2 m, it may negatively impact major station like Tiruppur and other smaller stations. However, a train length of 617.5 m with 25 coaches would not pose as significant an issue.

If Southern Railways takes the initiative to extend the lengths of major and minor stations that currently measure below 650 m, it would allow for an increase in train length, in accordance with the weight capacity that the locomotives can handle.

Increasing the number of compartments would not significantly affect the surrounding topography and could be adapted to the existing geographical conditions. Moreover, adding more compartments would help reduce overcrowding, especially since the tare weight of LHB compartments is much lower than that of ICF compartments.

6. RESULT

India is being lauded for its splendid economic and technological development in all the fields such as railways, defence etc. Focusing on the field of railways, technological improvements such as replacement of safer and cheaper railways by equipping advanced measures will help in people's trust in using the railway system. Even though these measures were introduced by the government of India, the concept of overcrowding in railways is still an unending problem. Overcrowded trains especially the express trains not only makes the journey suffocating but also creates an unhygienic environment. Several accidents are being recorded due to this such as falling off by the train, thefts, unnecessary fights between the people due to wrong seats etc.

The major concern in this analysis reflects the importance of a comfortable journey and one of the ways in which this can be achieved is by increasing the number of compartments. Increasing in the number of compartments is validated through mathematical calculations in this paper while keeping in concern of the other factors that are contributing to the functioning of railways in a location. This analysis is to ensure that all citizens should enjoy a smooth and comfortable journey for which It is important to focus on incorporating non-AC coaches, such as second sitting, sleeper, or general coaches, as this can help reduce overcrowding.

Adding AC coaches could hinder this initiative due to the economic constraints faced by many passengers. Not everyone can afford to travel in AC coaches, as they tend to be more expensive. Therefore, prioritizing the addition of non-AC coaches like second sitting, sleeper, or general coaches is likely to yield more positive results in addressing overcrowding.

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BIOGRAPHY



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STUDENT

Myself Lenin Ilavendhan C pursuing **final year bachelor's degree** under the department Of **Public Policy** in **B.S ABDUR RAHMAN CRESCENT INSTITUTE OF SCIENCE AND TECHNOLOGY, VANDALUR**. I'm deeply interested in learning about Railway system of India and providing solutions to the existing problem in this field to the best of my knowledge. This is my first research analysis on the problem of overcrowding in Indian railways.